

Resetting POLD Alarms

(Instructions valid for Control Panel version 6.xx & POLD version 2-3.03)



Step 1: Verify which POLD is alarming

- The Point of Leak Detector (POLD) that is in alarm will **chirp every couple of seconds**.
- If you cannot hear it, check which POLD is in alarm based on its **ID number shown at the panel and labeled zone** e.g. washing machine, master bathroom, etc.

Step 2: Reset the alarming POLD

- Locate the reset button inside of the battery compartment.
- Press firmly and hold the button for 1-3 seconds, then release when chirping stops (or remove and re-insert one battery).

NOTE: For old style mesh cable, if the Water Detection Cable is still wet, you may need to remove the batteries for 24-48 hours until it dries. If the POLD is still going into alarm after being allowed 48 hours to dry, please call Sentinel Hydrosolutions.



Step 3: Reset the Control Panel

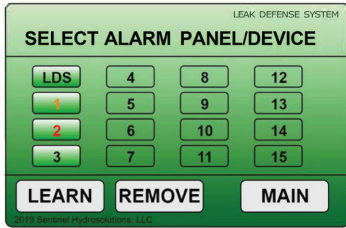
- Press the **RESET** button on the control panel. This should leave the red alarm screen. To turn water on (once the leak is dealt with), press the **WATER** button.
- If the control panel keeps going back into alarm, check the POLD # in the “Alarm Condition source...” at the top of screen to see if it matches the POLD that was reset. If it is different, repeat **Step 1 & Step 2**.

NOTE: The alarming sensor must be reset first before the control panel can be reset.

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How & When to Change Batteries



Step 1: Verify which POLD has a low battery

- When a POLD has low batteries, it will periodically chirp.
- This can be verified by tapping on the control panel to wake it up. You will either see a message with the POLD # or you can check the device list. Tap “ADJUST” (or the Droplet character) then “API’s”. Low batteries will be indicated by an orange highlighted number.

NOTE: POLDs out of range of the control panel or with battery levels too low to power the POLD may not show a low battery alert. Batteries should be replaced in regular intervals and after alarms to ensure proper functionality.

Step 2: Replace the batteries

With the antenna facing away from you, the battery that is on the left should have positive(+) facing away from you and toward the yellow dial and the battery that is on the right should have positive(+) facing toward you and away from the reset button — images for correct orientation.

NOTE: Verify that batteries are installed properly by tapping the reset button and ensuring the LED lights up and is solid.

Step 3: Reset the control panel

Simply unplug power from the bottom of the control panel and plug it back in. This should cause a black screen with yellow text to appear after a couple of seconds before returning to the home screen.



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